


	<b><i>What people like and admire about me...</i></b>
	<p>Friendly, approachable, knowledgeable, caring, team player.</p> <p>A drive to succeed and always puts the customer first when making decisions, with an eagerness to make a real and lasting difference to people's lives.</p> <p>Always ready to help out in difficult situations with the ability to dissect issues and plan for improvements and not afraid to change course if that's what is needed.</p> <p>Patient and a good listener.</p> <p>Resilient, particularly when confronted with difficult situations.</p>

<b><i>What's important to me...</i></b>
<p>First and foremost, my family.</p> <p>Being well organised - I like things to have a place and order of priority.</p> <p>To deliver on promises and commitments that I've made.</p> <p>To ensure that people I work with are recognised and feel valued for the contributions that they make.</p> <p>For people to be treated fairly and equitably.</p> <p>To be a part of a supportive and motivated team, who are passionate about delivering a high quality, valued service to customers.</p> <p>I like being busy and enjoy multi tasking.</p> <p>To have time at the end of a day to consider what worked well and not so well.</p> <p>For my team to be successful, motivated and inspired to achieve their full potential individually and collectively.</p>

<b><i>How to support me well at work...</i></b>

Giving me constructive feedback when I've done something well or not so well, to help me learn and improve.

I really don't like surprises (good or bad) so keep me informed at an early stage if possible.

I am a very optimistic person so if you want to share a problem or vent frustrations please be prepared and understand that I'll always want to help you identify a solution or achieve a good outcome.

I like things to be straight forward and clear so please be patient with me if I ask lots of questions to get a better understanding of more complex situations.

I am tenacious and can occasionally become like a dog with a bone, particularly if it's to do with something that I'm passionate about, so please help me to consider when I need to back off or simply stop.

By keeping me informed of things that are important or when things change so that I can continue to do my job well.

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