

discovery

Get more from life

Supported Employment Team

What is important to us

- ✓ Being honest and trustworthy
- ✓ Being a team
- ✓ Motivation to provide a quality service
- ✓ Our wide ranging professional expertise
- ✓ Finding the right jobs for the right people
- ✓ Being able to think “outside the box” to find solutions
- ✓ Person centred and flexible attitude
- ✓ Confidence to make big decisions
- ✓ Doing the right thing
- ✓ Doing our best
- ✓ Realising and embracing the idea that one size doesn't fits all
- ✓ Promoting independence
- ✓ Making a difference

How to support us well at work

- Understand what we do, we do not provide a day or care service, we help support customers on their pathway into paid employment this may include work experience, voluntary work and other work related activities.
- Be truthful and transparent when dealing with us – talk to us, communication is a key part of how we work.
- We can work with any situation as long as we know about it so give us all the available information. Full information produces a much more satisfactory outcome for everyone.
- We need time to work with customers to find out what they want, what they like, and to find the right matches for that person.
- We are here to help, not to judge. All of our customers are individuals and we will do what we can to work with them to try and achieve their goals.
- Support us, together we can help the customer achieve their aspirations.
- Don't promise the earth – we need to raise aspirations but not in an unrealistic way.

What people like and admire about us



We are friendly and easy to talk to



We have broad shoulders and are not afraid to stand up for our customers even if it makes us unpopular



We know what we are talking about – and we have great partnerships to support our work

